



## Company Overview



American Security has specialized in contracting Security Officers to a variety of industries in the Metropolitan Chicagoland area since 1986. We attribute American's success to our excellent management team, which is comprised of 8 seasoned professionals whose tenures range from 10-25 years. Our team's top priorities include:

- Development of security and safety programs that target each client's specific needs.
- Managing daily security operations so our clients can focus on their core business.
- Screening, Hiring, and training Officers whose skill set and demeanor match the unique profile of each individual client's culture and operations.
- Generate and maintain comprehensive Standard Operating Procedures (SOP's) that are accurate and user friendly. This allows our Officers to have a clear understanding of their responsibilities with the training and tools to execute them.
- Offer innovative technology solutions that allow our Officers to collect, organize, communicate and share security information with our Clients in real time. Our Mobile Security Management System (MSMS) allows us to remotely communicate, supervise, and track our Officers activity to ensure they are alert and on task.

### Pre-Employment Screening

Each prospective employee is interviewed by two of American's Operations Managers using a comprehensive interview questionnaire designed to gather information about the individual's personality, work ethic, integrity, knowledge, and experience. Qualified candidates are then fingerprinted with our in-house biometric fingerprint scanning system that is linked to the FBI and Illinois State Police criminal databases. Once their fingerprints have cleared, we conduct an exhaustive search of public and private databases exploring our applicant's background. In addition, we thoroughly examine each of their references and administer a drug test. The above measures are repeated throughout the duration of employment. Our pre-employment process is renown in the industry, so much so that other security agencies send their employees to American for screening.

### Training/Supervision

Prior to working at a client's facility, each employee participates in the following training:

- American's Operations team conducts 20 hours of training designed to provide our employees with the skills necessary to be an effective Security Officer.
- The training classes are held in our state of the art training academy where we combine our expert instructors with an accredited security training series.

- Our Training Academy is well known, and other security agencies send their employees to attend.
- Instructors administer a comprehensive test at the end of the course to verify the Officers are prepared to be assigned to a post.
- Officers are trained at our client's facility by Field Supervisors that have extensive knowledge of the duties and responsibilities associated with each post.
- Officers receive an additional 8-hours of ongoing classroom education annually.
- Our 8 Field Supervisors are outfitted with company vehicles and make unannounced quality assurance post inspections confirming that our Officers:
  - Appearance meets our high standards.
  - Paperwork, logs, and reports are completed neatly and accurately.
  - Rounds are being performed timely and accurately.
  - Motivated, knowledgeable and fully understand their responsibilities.
- American's Field Supervisors communicate with their Operations Managers after every shift. They report all critical information that was collected during their shift and identify Officers in need additional training.
- American has 24-hour dispatching to allow our Officers and clients access to management 24-7. Dispatchers are responsible for insuring that any open posts are filled with quality, well-trained Officers.
- American maintains a staff of four Special Response Officers that are each trained at multiple client facilities and are available to fulfill any emergency staffing needs.

### **Summary**

To achieve success in such a challenging industry, security contractors must establish a partnership with their clients where both parties communicate timely and work together to provide a safe and secure environment. American takes pride in providing excellent Security Officers with the tools and training necessary to be successful. We attempt to be prepared for every scenario but we also understand that security is an ever-changing industry with inevitable challenging situations. We are adept at adjusting to changing environments, turning every new situation we encounter into an opportunity to learn and improve our services. Our management team is highly responsive and takes pride in resolving issues quickly and effectively. American takes responsibility for securing your facilities so you can focus on other priorities.

Your business matters to us!